

Sales/Technical Support Technician

The individual must possess a working knowledge of GTAW and FCAW welding processes. A technical school education with a concentration in welding technology is desired. The successful candidate will possess excellent verbal and written communication skills and have prior experience dealing directly with customers. In many cases this individual will be visiting customer sites to perform product demonstrations. You must be a self starter with an analytical mind that can function with broad direction. Our market is world wide so the individual we are seeking must be able to perform domestic and international travel. You must possess good computer skills and have a working knowledge of all MS Office applications. This is a key position that facilitates the sales process.

The position includes but is not limited to the following:

1. Customer Service Responsibilities.

- Perform product demonstrations at the customer's site.
- Field technical service calls from customers.
- Conduct product training in Connecticut or at the customer's location.

2. Sales Responsibilities.

- Provide technical assistance to the sales organization.
- Attend various trade shows.
- Conduct technical sales calls.

3. Production Responsibilities.

- Provide assistance in the weld lab performing final quality control testing and calibration.

If you are interested in this position and would like to inquire further, please contact us at:

Tel: 860 653 2573

Fax: 860 653 0486

Email: info@magnatech-lp.com